
Vermont Department of Health

WIC MIS-EBT Glossary

Version 7.0

WIC MIS-EBT Project	Version: 7.0
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Glossary

1. Introduction

This document contains a listing of commonly used terminology within the WIC Business processes, State of Vermont procurement processes and the Vermont SOV IT units. It includes definitions, acronyms and abbreviations. It is designed to be an electronic document and acronyms can be easily found utilizing a search function.

1.1 Purpose

The purpose of this document is to educate the reader on the terminology used throughout the WIC MIS-EBT Project. This document is intended to be a reference to the reader and all of those who have a stake in the outcome of the project.

1.2 Scope

This document describes all of the terminology used in the development of the WIC MIS – EBT Projects.

1.3 Overview

This document contains words, phrases, abbreviations, and acronyms used in the WIC MIS – EBT Projects.

2. Definitions

TERM	DEFINITION
2.1 ACH Settlement Time	For a direct connect, this is the time that the EBT System uses for processing retail activity for the purpose of computing the retail settlement amount. The EBT System will process transactions that occurred during the 24 hours prior to this time.
2.2 Acquirer	Provides an entry point into transaction networks for all transactions (all tender types) from a store
2.3 Active Hold Quantity	Quantity of benefit in active hold at grocer.

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TERM	DEFINITION
2.4 Addendum or Addenda	An addition or deletion to, a material change in, or clarification of, the RFP. Addenda shall be labeled as such and shall be made available to all interested Proposers.
2.5 Administrative Terminal	An "administrative terminal" is a term used in EBT for state-level access to administrative functions, such as reporting, gathering compliance information, etc.
2.6 American National Standards Institute (ANSI)	Membership organization responsible for overseeing the creation, promulgation and use of U.S. standards and conformity assessment systems impacting all business sectors and for accrediting programs that assess conformance to standards
2.7 Anthropometric	Anthropometry in physical anthropology refers to the measurement of the human individual for the purposes of understanding human physical variation.
2.8 Authorized Product	A food item that is approved for redemption by a WIC Authority.
2.9 Authorized Product List (APL)	Electronic list (file) identifying food items approved by the WIC Authority for purchase with WIC benefits by food category and subcategory and by a unique product identifier, either a Universal Product Code (UPC) or Price Lookup (PLU) code
2.10 Automated Clearing House	A payment Service that accepts requests for payment (debits or credits) and clears them through the banking system to the receiving entity's bank based on the ABA routing and transit number provided.
2.11 Available Benefit Quantity	Quantity of available benefit units in the standard unit of measure for the category and subcategory.
2.12 Bank Identification Number	Bank Identification Number. For TX/NM, this is the first six number sequence of the card number (e.g. PAN) of a financial transaction card. It identifies the major industry (e.g., finance or banking) and the card issuer. A BIN must be issued in accordance with Part I of the ISO/IEC-7812 standards and registered as described in Part II of the standard.
2.13 Banking Agent	The entity that provides banking services
2.14 Barcode	A machine-readable representation of information, usually dark parallel lines on a white or light background that is most often used by Auto ID Data Capture (AIDC) systems for inventory management – item identification, tracking, status reporting, etc.
2.15 Benefit Begin Date	First date on which benefits may be used.
2.16 Benefit End Date	Last date on which benefits may be used.
2.17 Benefit ID	A unique number identifying a benefit issuance.

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TERM	DEFINITION
2.18 Benefit Instrument	The medium used to record and convey information about a WIC participant and the products & services provided to that participant under the WIC program. In this system, the benefit instrument is the WIC EBT card.
2.19 Benefit Period	A time period during which WIC benefits may be redeemed. This includes the beginning benefit availability date and ending benefit availability date.
2.20 Benefit Prescription	WIC allowable items prescribed to WIC participants for specific benefit periods.
2.21 Broadband/Wild Card/Any Subcat	Subcat that allows the purchase of items in multiple Subcats within a category. Subcat is the subcategory 000. UPCs can be specified under the Broadband Subcategory only, a specific subcategory (subcategory number > 000), or under both the Broadband Subcategory and one specific subcategory. This allows the WIC Program to issue specific food items via a Specific Subcategory to a participant in a food prescription. Another participant's nutritional needs may allow a greater choice of food items within a category (e.g., milk). In this case, this food prescription issuance is made via the Broadband Subcategory. Since a household's food benefits are aggregated on the card, in some cases UPCs may be redeemed via both the Broadband and Specific Subcategories.
2.22 Card Activation Date	Date that card is activated.
2.23 Card Deactivation Date	Date that card is deactivated.
2.24 Card Status	A code indicating the status of the card. The possible values are as follows:
2.25 Card Status Date	Date that card status was changed to given value in Card Status.
2.26 Cardholder Date of Birth	Date of birth associated with cardholder. It may be the cardholder's DOB, the head of household, or in the case of an alternate, the alternate's DOB or either of the above.
2.27 Cardholder ID	Unique EBT System generated identification number for cardholder that may be used for other cardholder/card based transactions.
2.28 Cardholder Name	Name of the cardholder.
2.29 Cardholder Phone Number	Phone number for cardholder
2.30 Cardholder Type	Indicates whether the cardholder is the primary cardholder or a proxy cardholder.

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TERM	DEFINITION
2.31 Cash Value Voucher (CVV)	A type of WIC benefits issued to some WIC participants for the purchase of fruits and vegetables. Unlike prescribed WIC benefits, the WIC participant may purchase any fresh fruit and vegetable product not specifically excluded and, at the option of the WIC Authority, canned, dried and/or frozen fruits and vegetables meeting WIC nutritional guidelines.
2.32 Cashier	The retail employee responsible for attending the checkout lane and executing the WIC transaction.
2.33 Category Begin Date	The date for which the category shall become available for use.
2.34 Category Code	A code identifying the type of food product.
2.35 Category End Date	The last date for which the category shall be used.
2.36 Category Long Description	A long description of the category suitable for printing or displaying in areas where display width is not a concern.
2.37 Category Short Description	A short description of the category suitable for displaying on screen and reports where display width is a concern.
2.38 Category/Subcategory (Cat/Subcat)	Standardized way to identify foods
2.39 Check Digit	A digit calculated from the other digits of an Element String, used to check that the data has been correctly composed. A GS1 System utilizes an algorithm for the calculation of a Check Digit to verify accuracy of data. (e.g.: Mod 10, Price Check Digit).
2.40 Clinic Address	Address of clinic.
2.41 Clinic Contact Name	Primary contact person at clinic.
2.42 Clinic ID	MIS assigned identifier for clinic.
2.43 Clinic Name	Name of clinic.
2.44 Clinic Phone Number	Phone number of clinic.
2.45 Closing	The date and time set in the RFP for Proposal submission, after which Proposals may not be submitted, modified or withdrawn by Proposer.
2.46 Coercivity	Coercivity measures the resistance of a ferromagnetic material to becoming demagnetized. Coercivity can be measured using a B-H Analyzer.

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TERM	DEFINITION
2.47 Contact Name	The name of a point of contact at the retail location.
2.48 Contracting Agency	The MIS Clinic ID of the clinic that contracts with the retailer.
2.49 Coupon	A voucher redeemable at the point of sale for a cash value or free item. GS1 standards define coupon bar codes as 12 and 13 digits, or with a supplemental bar code, used only in North America, that can be printed on a coupon to provide additional information (i.e., offer codes, expiration dates, and household identification numbers).
2.50 Credit/Debit Indicator	Indicates if the values are to be credited (added) or debited (subtracted) to/from the account.
2.51 Date of Birth	Date of birth of the cardholder. This is typically used as a security question for calls to customer service.
2.52 Date/Time	GMT date and time on the MIS when an operation is initiated.
2.53 Deliverables	All items that the Contractor is required to deliver under the Contract.
2.54 Direct Connect	Transaction strategy that bypasses traditional payment networks
2.55 Direct Connect Auto-recon	For a direct connect, this signals whether or not the EBT System generates an auto reconciliation file for the location.
2.56 Direct Connect Flag	Signifies whether or not the retailer connects directly to the EBT System for transactions or comes through the gateway.
2.57 EBT Card Issuer Processor	Entity contracted by the responsible government agency for the implementation, maintenance, and operation of the WIC State Agency's EBT system and acts as the agent of the WIC State Agency to process and settle transactions
2.58 Element String	The combination of a GS1 Application Identifier and GS1 Application Identifier Data Field, where the GS1 Application Identifier is the field of two or more characters at the beginning of an Element String that uniquely defines its format and meaning and the GS1 Application Identifier Data Field is the data used in a business application defined by one application identifier.
2.59 Encrypted PIN Block	Triple DES DUKPT encrypted PIN block.
2.60 Free Erythrocyte Protoporphyrin	A blood test conduct at Dartmouth Hitchcock instead of HCT or HGH
2.61 File Transfer Protocol	This protocol allows for the transfer of electronic files between a client and a remote server or between any two-computer systems using standard communication lines such as telephone.

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TERM	DEFINITION
2.62 Food and Nutrition Service (FNS)	An agency within the U.S. Department of Agriculture responsible for the administration of the Supplemental Nutrition Program for Women, Infants and Children (WIC)
2.63 Forwarder ID	Also known as Forwarding Institution Identification Code. This is the identity of the institution forwarding the request or advice message in a WIC EBT data interchange system.
2.64 Function	A task, action, or activity that must be accomplished to achieve a desired outcome.
2.65 Gateway	Consolidates transactions from multiple acquirers on behalf of a host processor
2.66 Global Trade Item Number (GTIN)	The GS1 Identification Key used to identify trade items. The GTIN is comprised of a GS1 or UPC Company Prefix followed by an Item Reference Number and a Check Digit.
2.67 GS1	A global standards organization. In the United States, the GS1-US, formerly the Uniform Code Council, Inc. (UCC), is the organization responsible for the development of the GS1 System, a series of standards designed to improve supply chain management. The GS1 System is composed of four key product areas, two of which are essential to WIC EBT: 1) Barcodes, used to automatically identify things; and 2) eCom, electronic business messaging to allow automatic electronic transmission of data.
2.68 GS1 Databar (formerly RSS)	Family of GS1 bar code symbols. A GS1 Databar can be printed as a stand-alone linear symbol or as a composite symbol with a 2D Composite Component printed directly above the stand-alone linear symbol. The GS1 family encompasses GS1 DataBar Retail POS bar codes symbols designed to be read in segments by omnidirectional scanners at retail POS, including GS1 DataBar Omnidirectional; GS1 DataBar Stacked Omnidirectional; GS1 DataBar Expanded; GS1 DataBar Expanded Stacked.
2.69 GS1 UPC2	GS1 symbol used to identify store-assigned random weight items.
2.70 Head of Household Date of Birth	Date of birth for the head of household. This is usually used a security question when handling queries from the head of household over the phone.
2.71 Head of Household Name	Name of the head of household. The head of household may be used by the MIS to identify the responsible party for the family/group/household.
2.72 Host or EBT Host System	The system that maintains account, benefit, card information, and determines retailer payment

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TERM	DEFINITION
2.73 Hot Card	A WIC EBT card which has been invalidated for any reason, including loss, theft, or administrative action by the WIC clinic
2.74 Hot Card List (HCL)	See WIC Hot List Replacement File. These terms are used interchangeably. This is defined in ANSI X9.93 - 2002, Part 2.
2.75 Household Address	This is the address for the household used for any EBT related correspondence.
2.76 International Federation of Produce Standards (IFPS)	GS1 member organization responsible for the promulgation of rules and standards and for the assignment and maintenance of fruits and vegetables global and restricted use Price Look-Up (PLU) codes. PLU codes associate variable weight pricing (\$/lb) with fresh and dried produce items.
2.77 Issuer	Works on behalf of the State agency, holds client EBT accounts and authorizes redemption transactions
2.78 Manual Authorization Quantity	The quantity of benefits involved with a manual auth purchase.
2.79 MAR	Maximum Allowable Reimbursement, previously known as NTE.
2.80 Maximum Price	WIC Authorities establish the maximum price that the retailer will be reimbursed for an approved WIC item. (Sometimes known as the Not-to-Exceed price)
2.81 MIS Clinic ID	If the operation is initiated from a clinic, then this is the ID of the initiating clinic.
2.82 MIS Household ID	This is the household ID assigned by the MIS.
2.83 MIS Retailer Number	A number assigned by the MIS identifying the retailer.
2.84 MIS System ID	For direct service calls, this value should be equal to System ID. It is used by the EBT System to log the calling MIS System ID for operations invoked by the EBT System screens on behalf of the MIS.
2.85 Mixed Basket	Scanning WIC-allowed and non-WIC items in the lane without having to sort and scan the WIC-allowed items versus non-WIC items separately.
2.86 New PIN Flag	Indicates if Submit PIN operation is for selecting a new PIN or changing an existing PIN.

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TERM	DEFINITION
2.87 Not-to-Exceed (NTE) Price	FNS-approved cost containment methodology whereby WIC authorized vendors are subject to price limitations. For NTE items, payments to vendors are adjusted (reduced) to ensure the price paid for individual food items may be equal to but not in excess of the maximum, not-to-exceed price. In WIC EBT systems, NTE price controls are enforced within the store ECR/POS system, the vendor corporate host system, the WIC EBT host, or the State WIC host, if different than the WIC EBT host
2.88 Operating Rules	USDA-FNS Operating Rules Women, Infants and Children (WIC) Electronic Benefits Transfer (EBT) http://www.fns.usda.gov/wic/EBT/WIC-Operating-Rules-Draftforpublication-12-21-10.pdf
2.89 Optional	In several places in the RFP documents reference is made to "optional" items. This refers to Services that VDH WIC might want to obtain, but the final decision is pending cost and development considerations. It is a requirement that proposers address those optional Services in their response. Proposers shall list their cost for those items in Attachments. No pricing may be listed in the technical proposal.
2.90 Over 50%	Signifies whether or not the volume of WIC sales is over 50% of the total sales for the retailer.
2.91 Participant	Any pregnant woman, breastfeeding woman, post-partum woman, infant, or child who receives authorized foods under the WIC program, the exclusively breastfed infant of any participating breastfeeding woman, and any partially breastfeeding woman after six (6) months post-partum.
2.92 Password	Password used by the system to log on to the EBT System. This parameter is always encrypted.
2.93 Peer Group ID	The peer group assigned to the retailer.

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TERM	DEFINITION
2.94 Point-of-Sale (POS)	The checkout lane; the physical location where a sale occurs.
2.95 Point-of-Sale (POS) System	The system, including hardware, software, card acceptor devices and other devices physically installed and supporting WIC food sales in the store checkout lane.
2.96 Price Look-Up (PLU) Code	A 4-5 digit identifier used to identify individual and bulk produce. PLU codes are assigned by the International Federation of Produce Standards (IFPS). A PLU code is commonly printed on a small sticker or 'PLU label' and affixed to the individual produce items by the grower, distributor or by store personnel.
2.97 Processing Day	The WIC EBT contractor designates a standard daily cutoff time for EBT transaction processing. The 24-hour period between the cutoff times on day one and the cut off time on day two constitutes the EBT processing day.
2.98 Proposal	The Proposer's or Offerer's written offer submitted in response to this RFP, including all necessary attachments.
2.99 Purchase Receipt	One or more printed documents printed at the POS and provided a WIC EBT cardholder. The purchase receipt identifies the foods purchased with WIC tender.
2.100 Reason Code	Reason for a benefit adjustment.
2.101 Recipient	An individual receiving WIC benefits
2.102 Reconciliation	The processes of comparing two sets of information to identify and resolve differences.
2.103 Request Begin Date	Causes any benefits that are valid (current or future) after this date to be retrieved.
2.104 Request End Date	Causes any benefits that are valid (current or future) prior to this date to be retrieved.
2.105 Require Prescription Flag	Indicates if medical documentation is necessary in order to issue from this subcategory.
2.106 Requirement	1. A condition or capability that must be met by a system or a system component to satisfy a contract, standard, specification, or other formal document. 2. A statement of such a capability.
2.107 Retail Activation Date	The date on which the retailer becomes active. This is the date on which the EBT System will start accepting transactions from the retailer.
2.108 Retail Address	Address of the retail location.

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TERM	DEFINITION
2.109 Retail Contact Phone	A phone number for the retail location.
2.110 Retail Deactivation Date	The date on which the retailer is no longer active. The EBT System will not accept transactions from the retailer after this date.
2.111 Retail Electronic Cash Register/Point-of-Sale System (ECR/POS)	In a retail store, an all-inclusive term referring to the in-store cash management system, comprised of hardware, software, cash drawer, scanner, scale, monitor, card acceptor devices, receipt and coupon printers, and other peripherals installed and use in the lane or "point-of-sale" (POS); in-store telecommunications network; and in-lane and backroom store servers/controller(s); and more.
2.112 Retailer Assigned PLU Code	A code assigned by a WIC vendor at the corporate, distributor or outlet level to identify an individual or bulk produce item at the POS. A retailer assigned PLU Code may be either an IFPS compliant PLU code or a non-standard PLU code.
2.113 Retailer Name	The name of the retailer.
2.114 Retailer	A dealer in foodstuffs, meats, produce, and dairy products. In the context of this document, the term also covers any parties who are authorized by the State to be a vendor of WIC approved items, and/or perform WIC-related computing or financial transactions for them.
2.115 Security Token	A token issued by the EBT System when a systems logs on to the EBT System. The issued token is required for all subsequent operations.
2.116 Services	The full range of Services to be provided under an RFP and resultant Contract
2.117 Settlement	The transfer of funds to complete one or more prior transactions made, subject to final accounting.
2.118 Smart Card	A payment Card that has a computer chip embedded on the card.
2.119 Smart Client	Smart Client is a term describing an application environment which: Delivers applications over a web http connection Does not require installation (or provide automated installation and updates) Automatically updates without user action Has the look and feel of desktop applications The term "Smart Client" is meant to refer to simultaneously capturing the benefits of a "thin client" (zero-install, auto-update) and a "fat client" (high performance, high productivity). A "Smart Client" application can be created in several very different technologies. The original use of the term in the context of the web was Isomorphic Software's SmartClient product (they own the SmartClient.com domain), which uses an Ajax-based, cross-browser cross-platform approach. Subsequently Microsoft began using the terminology to refer to .NET applications delivered via the Internet

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	Explorer browser to Windows XP. The terms "Rich Internet Application" (RIA) and "rich web application" are essentially synonymous with "Smart Client", and are used to refer to several other technological approaches including Flash, Java applets and Webstart applications.
2.120 Special Supplemental Nutrition Program for Women, Infants and Children (WIC)	Administered by the U.S. Department of Agriculture, Food and Nutrition Service, the WIC provides Federal grants to States for supplemental foods, health care referrals, and nutrition education for low-income pregnant, breastfeeding, and non-breastfeeding postpartum women, and to infants and children up to age five who are found to be at nutritional risk.
2.121 SSO Action	Indicates type of action for Access the EBT System operation. Currently, the only accepted value is logoff.
2.122 State	State of Vermont
2.123 Store Manager	The person responsible for overall management of an outlet, including back office and technology support functions. In practice, several people at a given store and/or corporate office staff may share this responsibility.
2.124 Subcategory Begin Date	The date for which the subcategory shall become available for use.
2.125 Subcategory Code	A code further identifying the type of food product within a category.
2.126 Subcategory Description	Description of the food subcategory.
2.127 Subcategory End Date	The last date for which the subcategory shall be used.
2.128 Subcategory Long Description	A long description of the subcategory suitable for printing or displaying in areas where display width is not a concern.
2.129 Subcategory Short Description	A short description of the subcategory suitable for displaying in areas (particularly POS stand beside receipts) where display width is a concern.
2.130 System	A collection of hardware, software, persons, and procedures that work together to perform a set of functions.
2.131 System ID	An ID assigned by the EBT System to the MIS or a subsystem within the MIS. The System ID is used for security and tracking purposes within the EBT System. In particular, if an MIS chooses to implement SSO with the EBT System, then the MIS must maintain a separate System ID for any subsystem that maintains its own set of usernames.

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TERM	DEFINITION
2.132 Technical Implementation Guide	The <i>WIC Technical Implementation Guide</i> published the USDA-FNS as amended and updated.
2.133 Third Party Processor	An Entity that provides transaction processing services on behalf of the WIC Vendor, Acquirer or EBT Card Issuer Processor.
2.134 Total Order /Total Transaction	Prior to completing the WIC portion of a transaction, the system must have a function that prints/displays all WIC items to be decremented from the card and allow the WIC participant to accept or decline the completion of the transaction.
2.135 Transaction	A trip through the checkout lane by the WIC participant, completing either a balance inquiry or WIC redemption.
2.136 Transaction time	Date/time when benefits are read from the WIC EBT card
2.137 Terminal	The hardware device that provides the user interface for the WIC participant. The terminal may or may not include an integrated Card Acceptor Device. The same hardware device may also provide the cashier's user interface.
2.138 Total Food Sales	The volume of total food sales reported by the retailer.
2.139 Trace Number	A unique value supplied by the MIS to be associated with the particular invocation of the operation.
2.140 T=0	This is a data communications protocol that defines the structure and processing of commands in a half-duplex transmission of asynchronous characters. T=0 protocol is defined in the international standards ISO/IEC-7816-3.
2.141 Unit of Measure Abbreviation	An abbreviated description of the unit of measure associated with the food subcategory.
2.142 Unit of Measure Description	Description of the unit of measure associated with the food subcategory.

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TERM	DEFINITION
2.143 Universal Interface	USDA-FNS WIC Universal MIS-EBT Interface (WUMEI) http://www.fns.usda.gov/wic/EBT/WICUniversalMISBTInterfaceSpecification4-1forcomments.pdf
2.144 Universal Product Code (UPC)	A machine-readable barcode symbol used to identify and track products at any point within any supply chain. UPCs are a component of GTINs (Global Trade Item Numbers), which are assigned to manufacturers by the GS1 Organization.
2.145 UPC Prefix	A special representation of the GS1 Prefixes '00 – 09' with the leading zero removed. A UPC Prefix is used when representing the GTIN-12, Coupon-12, RCN-12, and VMN-12 in a UPC-A Bar Code symbol.
2.146 User Address	Contact address of the user.
2.147 User Email Address	Email address of the user.
2.148 Username	String used to identify user in the EBT System. Used in conjunction with User System ID to uniquely identify a user.
2.149 Variable Measure Number (VMN); VMN-12	A restricted circulation number assigned by the GS1 member organization to identify variable measure products for scanning at Point of Sale within a country. VMN-12 is the 12-digit restricted circulation number encoded in UPC-A Symbols to allow scanning of variable measure products at Point of Sale, which is defined in accordance with UPC Prefix 2 rules.
2.150 Vendor	A retail vendor authorized by the Vermont WIC Program to sell WIC eligible items to WIC recipients.
2.151 WIC Authority	A governmental organization that oversees the WIC program for a jurisdiction, such as a state or tribal organization. The WIC Authority is responsible for issuing WIC food benefits
2.152 WIC Authority ID	ID of WIC authority for which the operation is being initiated
2.153 WIC-allowable, WIC-eligible	An FNS designation. A WIC allowable or WIC eligible food item meets federal WIC dietary and nutritional standards and guidelines
2.154 WIC-approved, WIC-authorized	A WIC Authority designation. A WIC approved or WIC authorized food item is an item identified as WIC allowable or WIC eligible by FNS and approved or authorized by the WIC authority for purchase with WIC benefits.
2.155 WIC Benefit	A product provided by the WIC program to a WIC participant. For purposes of this system, a WIC benefit can be thought of as an authorized food product.
2.156 WIC Category	A grouping of authorized food products, such as milk or formula
2.157 WIC/EBT UPC/PLU Price File	A listing of approved products provided to retailers by WIC Authorities.

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TERM	DEFINITION
2.158 WIC Host	An information system that manages data exchange between a retailer and a WIC Authority. WIC host includes communication, database, file posting, security authorization and may include terminal application downloads. Electronically it acts as a proxy for a WIC Authority in the processing of WIC EBT benefits and redemptions
2.159 WIC Participant	The individual to whom WIC benefits are issued.
2.160 WIC subcategory	A specific type of authorized food product within a WIC category, such as whole milk or skim milk. These are subcategories to the category of milk. Subcategories can be either Broadband (000) or Specific (> 000). This is an ANSI specified (X9.93 – 2002, Part 2) listing of the WIC authorized products (UPCs/PLUs) approved by the WIC Authority. Also known as the Authorized Product List or Authorized Product File (APL).
2.161 WIC UPC/PLU Store File	The merchant location that provides authorized WIC food items under an Authorized WIC Vendor Agreement with a WIC State Agency
2.162 WIC Vendor	
2.163 Woman breastfeeding adopted infant	A breastfeeding woman who has induced lactation and is breastfeeding or providing breast milk to her adopted infant, up to the infant's first birthday.
2.164 Workstation ID	ID of the workstation initiating the operation.
2.165 X9.93	The ANSI published standard for WIC EBT Transaction Processing

3. Acronyms

TERM	DEFINITION
3.1 ABA	American Banker Association
3.2 ACH	Automated Clearing House
3.3 ACS	Affiliated Computer Systems
3.4 AHS	Vermont Agency of Human Services
3.5 ANSI	American National Standards Institute
3.6 AP	A woman having one or more embryos or fetuses in utero.
3.7 APD	Advance Planning Document

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TERM	DEFINITION
3.8 APL	Approved Product List; a list of the State Agency's WIC authorized products
3.9 ARU	Automated Response Unit
3.10 AVR	Automated Voice Response
3.11 BF	A woman who is breastfeeding or providing breast milk to her infant on average at least one time per day, up to the infant's first birthday.
3.12 BGS	Vermont Department of Buildings and General Services http://bgs.vermont.gov/purchasing
3.13 BIN	Bank Identification Number
3.14 BPR	Business Process Re-engineering
3.15 C	Child - a person over one year of age who has not reached his/her fifth birthday.
3.16 CAD	Card acceptance device
3.17 Cat/Sub Cat	Refers to the category/subcategory of WIC authorized food items
3.18 CBA	Central Banking Authority
3.19 CDP	Custom Data Processing
3.20 CIS	
3.21 CPCM	Cost per Case per Month
3.22 CPH	Child Public Health
3.23 CSR	Customer Service Representative
3.24 CVV or CVB	Cash Value Voucher or Cash Value Benefit; a dollar amount benefit for the purchase of fruits and vegetables part of the new food package rule
3.25 DES	Data Encryption Standard
3.26 DFDD	Detailed Functional Design Document

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TERM	DEFINITION
3.27 DTSD	Detailed Technical Specifications Document
3.28 DFO	Director of Field Operations
3.29 DII	Department of Information and Innovation
3.30 DOB	Date of Birth
3.31 EAN	European Article Numbering
3.32 EAR	Emergency Acquisition Request
3.33 EBA	Electronic Benefit Account
3.34 EBT	Electronic Benefits Transfer. The electronic transfer of government benefits to individuals through the use of card technology and point-of-sale terminals.
3.35 EBT ID	Electronic Benefit Transfer Identification Number. The 4-character identifier assigned to each retail store to identify it to the electronic settlement server. The EBT ID is used in the composition of the electronic file name submitted to the state and in the FTP directory structure.
3.36 ECR	Electronic Cash Register
3.37 EFT	Electronic Funds Transfer
3.38 EDD	Estimated Date of Delivery
3.39 EP	Free Erythrocyte Protoporphyrin
3.40 FI	Food Instrument
3.41 FIS	Fidelity National Information Services, Inc.
3.42 FNS	Food Nutrition Service of the USDA
3.43 FRED	Functional Requirements Document
3.44 FRED-E	Functional Requirements Document with EBT
3.45 FTP	File Transfer Protocol. This protocol allows for the transfer of electronic files between a client and a remote server or between any two-computer systems using standard communication lines such as telephone.

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TERM	DEFINITION
3.46 GSO	Global Standards Organization
3.47 GTI	Global Trade Item Number
3.48 GUI	Graphical User Interface
3.49 HCL	Hot Card List
3.50 Hct	The hematocrit is the proportion of blood volume that is occupied by red blood cells. It is normally about 48% for men and 38% for women. It is considered an integral part of a person's complete blood count results, along with hemoglobin concentration, white blood cell count, and platelet count.
3.51 Hgb	Hemoglobin is the iron-containing oxygen-transport metalloprotein in the red blood cells of vertebrates.
3.52 HIPAA	The Health Insurance Portability and Accountability Act of 1996
3.53 HITECH	The Health Information Technology for Economic and Clinical Health Act
3.54 HNQ	Health and Nutrition Questionnaire Forms
3.55 HOH	Head of Household
3.56 I	Infant - a person under one year of age.
3.57 IAPD	Implementation Advance Planning Document
3.58 IAPDU	Implementation Advance Planning Document Update
3.59 ICD	Interface Control Document
3.60 ID	Identification
3.61 IFPS	International Federation of Produce Standards
3.62 INCP	Individual Nutrition Care Plan
3.63 IP	Internet Protocol. This is a standardized protocol used to transfer data from one node to another on a network.

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TERM	DEFINITION
3.64 IRFP	Implementation Request for Proposal
3.65 IS	Information Systems
3.66 ISO	International Standards Organization
3.67 IVR	Interactive Voice Response is an interactive technology that allows a computer to detect voice and keypad inputs
3.68 JAD	Joint Application Design
3.69 JPM	JP Morgan Chase
3.70 MICR	Magnetic Ink Character Recognition
3.71 MIS	Management Information System
3.72 MPCOS	Multi-application Payment Chip Operating System
3.73 NIST	National Institute of Standards and Technology
3.74 NTE	Not to Exceed Amount
3.75 NUPC	National UPC (Database),A system that maintains UPC(s) at a national level
3.76 OLH	Office of Local Health
3.77 Over 50%	Signifies whether or not the volume of WIC sales is over 50% of the total sales for the retailer.
3.78 PAN	Primary Account Number
3.79 PAPD	Planning Advance Planning Document
3.80 PC	Personal Computer
3.81 PIN	Personal Identification Number
3.82 PLU	Price Look-Up

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TERM	DEFINITION
3.83 PMBOK	Project Management Body of Knowledge
3.84 PMI	Project Management Institute
3.85 POS	Point-of-Sale (POS) refers to both a checkout counter in a retail location, the location where a transaction occurs and the in-lane device that processes the transaction
3.86 PP	A Postpartum Woman non-breastfeeding woman, up to six months from the termination of her pregnancy. The end of a pregnancy is the date the pregnancy terminates (date of delivery, abortion, fetal death or miscarriage).
3.87 QA	Quality Assurance
3.88 RFO	Request For Offer
3.89 RFP	Request For Proposal
3.90 RFU	Reserved for Future use
3.91 S.M.A.R.T.	Specific Measurable Attainable Realistic Time-Based The S.M.A.R.T. acronym defines five characteristics needed to develop a well-designed action plan.
3.92 SAM	State Agency Model
3.93 SFY	State Fiscal Year
3.94 SME	Subject Matter Expert
3.95 SNAP	Special Nutrition Assistance Program
3.96 SOR	System of Record
3.97 SOV	State of Vermont
3.98 SOW	Statement of Work
3.99 SSN	Social Security Number

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TERM	DEFINITION
3.100 SSO	Single Sign On
3.101 TANF	Temporary Assistance for Needy Families
3.102 TIG	USDA-FNS Technical Implementation Guide http://www.fns.usda.gov/wic/EBT/WICEBTTechnicalImplementationGuide-September2011forcomment.pdf
3.103 TPP	Third Party Processors
3.104 TRSM	Tamper Resistant Security Module
3.105 UAT	User Acceptance Testing
3.106 UOM	Unit of Measure
3.107 UI	User Interface
3.108 UPC	Universal Product Code
3.109 USDA	United States Department of Agriculture
3.110 VDH IT	Vermont Department of Health Information Technology Unit
3.111 VHIEN	Vermont Health Information Exchange Network
3.112 VHITP	Vermont Health Information Technology Plan
3.113 VMN	Variable Measure Number
3.114 VPN	Virtual Private Network
3.115 WESS	WIC EBT Settlement Service
3.116 WIC	Special Supplemental Nutrition Program for Women, Infants and Children
3.117 WUMEI	USDA-FNS WIC Universal MIS-EBT Interface
3.118 X9.93	WIC EBT Transaction Processing Standard

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TERM	DEFINITION
3.119 XML	Extensible Markup Language